CONSUMER CREDIT Counselling Service

A Registered Charity

Tel: 0207 391 4583

Website: www.cccs.co.uk

## Press Release

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# CCCS looks to develop strategic policy and partnership activity with two new appointments

National debt charity Consumer Credit Counselling Service (CCCS) is strengthening its policy and partnership activity with the creation of two new senior management roles. The charity, which helped over 350,000 people with their debt problems last year, has created a head of policy and a head of partnerships positions.

Peter Tutton, who was social policy officer at Citizens Advice where he dealt with credit and debt issues, has been appointed to the new head of policy position. Commenting on his new role, he said: "These are very difficult times for many, with CCCS research identifying over six million UK households as financially vulnerable. Developing policies that will help these families and that address the causes and consequences of unmanageable debt will be the focus for my team."

Isabel Owen, who has joined CCCS from the Labour Party where she was head of international liaison, has been appointed as head of partnerships. She said that: "Debt problems are complex and can impact on all aspects of a person's life, from their relationships and health to their ability to carry out their job.

"That is why a cross-sector approach is needed to deal fully with the issues surrounding unmanageable debt. I look forward to leading CCCS partnership building with organisations from the public, private and not-for-profit sectors."

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### Notes to editors:

- 1. CCCS's ethos is to help the "can't pays", not the "won't pays", and does not condone debt avoidance. CCCS always aims to help its clients pay back what they owe, in a realistic timescale and manner that is suited to each individual's situation.
- 2. CCCS is self-funding. Lenders share with the charity the benefit they receive from its operation, making a donation from the money repaid to them. This allows CCCS to retain its independence and ensure that its advice is always in the best interest of the client.
- 3. The CCCS free phone helpline 0800 138 1111 is open 8am to 8pm, Monday to Friday.
- 4. CCCS Debt Remedy is available at <u>www.cccs.co.uk</u>
- 5. Follow us on Twitter: @CCCSPressOffice

#### Media enquiries:

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